



Harvard Pilgrim
Health Care

a Point32Health company

Member Guide

For Point32Health Vision Plans & Services



Table of Contents

- › **1.** Vision Plan Overview
- › **2.** SmartStart Onboarding Support
- › **3.** Schedule of Benefits



Vision Product Overview

See more clearly with Point32Health Vision

- Full coverage of vision exams, lenses, and frames for adults and children¹
- Choose any frame, lens, or contacts based on your needs²
- Use both your frame/lens AND contact allowance in the same benefit year
- Exclusive member savings including laser vision correction from LASIK
- 40% off a second set of frames or prescription lenses
- An additional 20% off any remaining frame balance
- 20% off any non-covered item
- Discounted hearing aids from Amplifon
- International travel replacement coverage and support³
- Access to a wide array of retailers, including online options, for added choice and convenience

Secure Member Account

Manage your benefits, check claims, find providers, and get your ID card, visit point32health.org/vision-login

Participating Providers

Find a provider near you, visit point32health.org/find-an-eye-doctor

Member Service & Support

We're here to help, call **844-949-2173**
Monday to Saturday 8 AM – 11 PM EST
Sunday 11 AM – 8 PM EST





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SmartStart Program

Make your switch to Point32Health Vision easier than ever.



New plan. New benefits. Questions answered.

- How soon do I get my ID card?
- How can I confirm coverage for an upcoming appointment or vision exam?
- How do I find vision providers in the network?

SmartStart will guide you through enrollment even before your plan is active.

Pre-enrollment phone line

Our dedicated team will help answer your questions about your new benefits and coverage — providing needed support even before your new plan is active.

**Contact us at SmartStart@harvardpilgrim.org
or call 866-874-0817 for answers to your
questions.**

Member online secure account

Visit point32health.org/vision-login to activate your secure account and quickly access your vision plan benefits and information.

- View your ID card
- Find a provider
- Check your claims status
- Access value-added services



SCHEDULE OF BENEFITS

Insight 201 Point32Health Vision – Plan CV0000700004 / 10000004

BENEFIT FREQUENCY		
Vision Examinations		
Comprehensive Eye Examination	once per calendar year	Insured Person
Vision Materials		
Frame	once per two calendar years	Insured Person
Lenses and Lens Options	once per calendar year	Insured Person
Contact Lenses	once per calendar year	Insured Person

BENEFIT	In-Network	Out-of-Network (Reimbursement up to)
	In-Network Provider	Out-of-Network Provider
Vision Examinations		
Unless otherwise indicated, the various Vision Examinations are in addition to the Comprehensive Eye Examination if recommended by the Provider.		
Comprehensive Eye Examination	\$10 Copayment	\$57
Retinal Imaging Examination	\$39	\$0
Contact Lenses Fit and Follow-up		
Contact Lenses Fit and Follow Up is available once a Comprehensive Eye Examination has been completed.		
Standard	\$40 Copayment	\$0
Premium	10% Discount	\$0
Medically Necessary	\$0 Copayment	\$0
Vision Materials		
Frame	\$130 Allowance	\$74
Contact Lenses		
Only one of the following Contact Lenses benefits may be used for the Contact Lenses benefit.		
Conventional	\$130 Allowance	\$74
Disposable	\$130 Allowance	\$74
Medically Necessary	\$0 Copayment	\$210

BENEFIT	In-Network	Out-of-Network (Reimbursement up to)
	In-Network Provider	Out-of-Network Provider
Standard Plastic Lenses		
Single Vision	\$25 Copayment	\$47
Bifocal	\$25 Copayment	\$79
Trifocal	\$25 Copayment	\$113
Lenticular	\$25 Copayment	\$113
Progressive –Standard	\$90 Copayment	\$79
Premium - Progressive		
Tier 1	\$110 Copayment	\$79
Tier 2	\$120 Copayment	\$79
Tier 3	\$135 Copayment	\$79
Tier 4	\$90 Copayment, 20% off retail price less \$120 Allowance	\$79
Lens Options		
Anti-Reflective Coating		
Standard	\$45 Copayment	\$0
Premium		
Tier 1	\$57 Copayment	\$0
Tier 2	\$68 Copayment	\$0
Blue Light	\$15 Copayment	\$0
Photochromic Non-Glass Lens	\$75 Copayment	\$0
Polycarbonate Lenses – Standard	\$40 Copayment – Adult \$0 Copayment – Pediatric under 19	\$0 - Adult \$22 – Pediatric under 19
Scratch Coating – Standard Plastic	\$0 Copayment	\$10
Tint –Standard	\$15 Copayment	\$0
UV Treatment	\$15 Copayment	\$0

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